Application No.: 09/649,122 Filed: August 28, 2000 TC Art Unit: 3626

Confirmation No.: 7057

AMENDMENTS TO THE SPECIFICATION

Please amend the paragraph on page 1, lines 4-8, as follows:

This application claims benefit of U.S. Provisional Application Number—60/________60/214,393, filed June 28, 2000, entitled "Business Volume and Workforce Requirements Forecaster Engine," by Chandan Adhikari, John Anderson, Mark E. Bucci, Paul J. Piccolomini, Dennis Smith, and Joseph A. Velazquez, the entire teachings of which are incorporated herein by reference.